



AUSSIE MORTGAGE MASTERS

Head Office:

Lynton Financial Services
Pty Ltd t/as
Aussie Mortgage Masters
Licensed Finance Brokers
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Other Offices:

- Ellenbrook
- Fremantle
- Mandurah
- Midland
- Southern Districts
- Stirling

Client Survey Form

Your name: Brooke Carter Date: 7/11/07.

§ Rhys Hitching
Aussie Mortgage Masters are very interested in getting your thoughts about my service. Any feedback about specific things that I could do to change or improve my service would be appreciated.

1. Name of the consultant who helped you with your loan:

Lynne Cox

2. How would you rate the service?

Excellent Good Fair Poor

3. Why did you decide to trust Aussie Mortgage Masters with your loan requirements?

Because Lynne has helped mum, dad & Daniel. § has been excellent

4. What did you like best about my service: (Be as enthusiastic as you want.)

The fact you are always so helpful and nothing is ever too much trouble. You are such a bubbly person § so easy to talk with.

5. Be honest and don't worry about hurting my feelings - tell me What specific things, if any, I could do to change or improve my Service.

Nothing - don't change a thing.

6. If you were to advise someone who was thinking about hiring me, what would you say to him or her?

Very prompt & efficient fantastic people skills.

7. May we use your comments for promotional purposes? Yes No

B. Carter
(Signature, please)

Regards:

Thankyou so much for your help in completing this survey.
Please return it in the self addressed stamped envelope enclosed
or Fax to 0893044755.
Once we receive it back we will send you a nice GIFT to show our appreciation of you taking the time to help us.