



AUSSIE MORTGAGE MASTERS

Client Survey Form

Your name: Sheila Iveson Date: 23 6 08

Head Office:
Lynton Financial Services
Pty Ltd t/as
Aussie Mortgage Masters
Licensed Finance Brokers
F/B Lic No 1014
ABN 72 008 930 701

PO Box 2033
Ocean Keys
Clarkson WA 6030
Phone 08 9304 4711
Fax 08 9304 4755
amm@beatthebanks.com.au
www.beatthebanks.com.au

Other Offices:

- Ellenbrook
- Fremantle
- Mandurah
- Midland
- Southern Districts
- Stirling

Aussie Mortgage Masters are very interested in getting your thoughts about my service. Any feedback about specific things that I could do to change or improve my service would be appreciated.

1. Name of the consultant who helped you with your loan:

Jo Cann

2. How would you rate the service?

Excellent Good Fair Poor

3. Why did you decide to trust Aussie Mortgage Masters with your loan requirements?

Jo answered all my questions was licensed in w.a. and prompt and straightforward and friendly manner. Professional.

4. What did you like best about my service: (Be as enthusiastic as you want.)

Jo was always pleasant and willing to answer questions and to keep things moving. Rang always and informed of next step.

5. Be honest and don't worry about hurting my feelings - tell me

What specific things, if any, I could do to change or improve my

Service. I didn't find any faults at all.

6. If you were to advise someone who was thinking about hiring me, what would you say to him or her?

I highly recommend Jo, she works hard looking after your interests and is worth every cent spent.

7. May we use your comments for promotional purposes? Yes No

S. C. Iveson

(Signature, please)

Regards:

Thankyou so much for your help in completing this survey.

Please return it in the self addressed stamped envelope enclosed or Fax to 0893044755.

Once we receive it back we will send you a nice GIFT to show our appreciation of you taking the time to help us.